

NQTL Report - Supplemental Data Report Form

		Hospital Inpatient			
		In-Network		Out-of-Network	
		Med/Surg	MH/SUD	Med/Surg	MH/SUD
(1)	Out of Network exceptions pursuant to Ins. Art. § 15-830				
(A)	Number of requests to see an out-of-network provider as in-network for:				
(i)	children ages 0–12				
(ii)	adolescents ages 13–17				
(iii)	adults				
(B)	Number of requests to see an out-of-network provider as in-network approved for:				
(i)	children ages 0–12				
(ii)	adolescents ages 13–17				
(iii)	adults				
(2)	Prior authorizations				

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(A)	Number of prior authorizations requested during the year for:				
(i)	children ages 0–12				
(ii)	adolescents ages 13–17				
(iii)	adults				
(B)	Number of prior authorizations approved in lines:				
(i)	(2)(A)(i) - children ages 0–12				
(ii)	(2)(A)(ii) - adolescents ages 13–17				
(iii)	(2)(A)(iii) - adults				
(C)	Number of prior authorization requests that received a peer-to-peer or physician-to-physician review in lines:				
(i)	(2)(A)(i) - children ages 0–12				
(ii)	(2)(A)(ii) - adolescents ages 13–17				
(iii)	(2)(A)(iii) - adults				

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(D)	Number of prior authorization requests subject to a fail-first requirement in lines:				
(i)	(2)(A)(i) - children ages 0–12				
(ii)	(2)(A)(ii) - adolescents ages 13–17				
(iii)	(2)(A)(iii) - adults				
(E)	Number of prior authorization requests that were denied as adverse decisions in lines:				
(i)	(2)(A)(i) - children ages 0–12				
(ii)	(2)(A)(ii) - adolescents ages 13–17				
(iii)	(2)(A)(iii) - adults				
(F)	Number of grievances filed for prior authorization requests that were denied as adverse decisions in lines:				
(i)	(2)(E)(i) - children ages 0–12				
(ii)	(2)(E)(ii) - adolescents ages 13–17				
(iii)	(2)(E)(iii) - adults				

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(G)	Number of grievances that upheld the adverse decisions for grievances filed in lines:				
(i)	(2)(F)(i) - children ages 0–12				
(ii)	(2)(F)(ii) - adolescents ages 13–17				
(iii)	(2)(F)(iii) - adults				
(3)	Concurrent review				
(A)	Number of requests for concurrent review for:				
(i)	children ages 0–12				
(ii)	adolescents ages 13–17				
(iii)	adults				
(B)	Number of concurrent reviews that were approved in lines -				
(i)	(3)(A)(i) - children ages 0–12				
(ii)	(3)(A)(ii) - adolescents ages 13–17				

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(iii)	(3)(A)(iii) - adults				
(C)	Number of concurrent reviews that received a peer-to-peer or physician-to-physician review in lines:				
(i)	(3)(A)(i) - children ages 0–12				
(ii)	(3)(A)(ii) - adolescents ages 13–17				
(iii)	(3)(A)(iii) - adults				
(D)	Number of concurrent reviews that were denied as adverse decisions in lines:				
(i)	(3)(A)(i) - children ages 0–12				
(ii)	(3)(A)(ii) - adolescents ages 13–17				
(iii)	(3)(A)(iii) - adults				
(E)	Number of grievances filed with the carrier for the adverse decisions in lines:				
(i)	(3)(D)(i) - children ages 0–12				
(ii)	(3)(D)(ii) - adolescents ages 13–17				
(iii)	(3)(D)(iii) - adults				

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(F)	Number of grievances that upheld the adverse decisions for grievances filed in lines:				
(i)	(3)(E)(i) - children ages 0–12				
(ii)	(3)(E)(ii) - adolescents ages 13–17				
(iii)	(3)(A)(iii) - adults				
(4)	Retrospective review				
(A)	Number retrospective reviews of medical necessity for:				
(i)	children ages 0–12				
(ii)	adolescents ages 13–17				
(iii)	adults				
(B)	Number of retrospective reviews that were approved in lines:				
(i)	(4)(A)(i) - children ages 0–12				
(ii)	(4)(A)(ii) - adolescents ages 13–17				
(iii)	(4)(A)(iii) - adults				
(C)	Number of retrospective reviews that were denied as adverse decisions in lines:				

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(i)	(4)(A)(i) - children ages 0–12				
(ii)	(4)(A)(ii) - adolescents ages 13–17				
(iii)	(4)(A)(iii) - adults				
(D)	Number of grievances filed with the carrier for the adverse decisions in lines:				
(i)	(4)(C)(i) - children ages 0–12				
(ii)	(4)(C)(ii) - adolescents ages 13–17				
(iii)	(4)(C)(iii) - adults				
(E)	Number of grievances that upheld the adverse decisions for grievances filed in lines:				
(i)	(4)(D)(i) - children ages 0–12				
(ii)	(4)(D)(ii) - adolescents ages 13–17				
(iii)	(4)(D)(iii) - adults				
		Other Inpatient			
		In-Network		Out-of-Network	

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		Med/Surg	MH/SUD	Med/Surg	MH/SUD		
(1)	Out of Network exceptions pursuant to Ins. Art. § 15-830						
(A)	Number of requests to see an out-of-network provider as in-network for:						
(i)	children ages 0–12						
(ii)	adolescents ages 13–17						
(iii)	adults						
(B)	Number of requests to see an out-of-network provider as in-network approved for:						
(i)	children ages 0–12						
(ii)	adolescents ages 13–17						
(iii)	adults						
(2)	Prior authorizations						
(A)	Number of prior authorizations requested during the year for:						

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(i)	children ages 0–12				
(ii)	adolescents ages 13–17				
(iii)	adults				
(B)	Number of prior authorizations approved in lines:				
(i)	(2)(A)(i) - children ages 0–12				
(ii)	(2)(A)(ii) - adolescents ages 13–17				
(iii)	(2)(A)(iii) - adults				
(C)	Number of prior authorization requests that received a peer-to-peer or physician-to-physician review in lines:				
(i)	(2)(A)(i) - children ages 0–12				
(ii)	(2)(A)(ii) - adolescents ages 13–17				
(iii)	(2)(A)(iii) - adults				
(D)	Number of prior authorization requests				

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	subject to a fail-first requirement in lines:				
(i)	(2)(A)(i) - children ages 0–12				
(ii)	(2)(A)(ii) - adolescents ages 13–17				
(iii)	(2)(A)(iii) - adults				
(E)	Number of prior authorization requests that were denied as adverse decisions in lines:				
(i)	(2)(A)(i) - children ages 0–12				
(ii)	(2)(A)(ii) - adolescents ages 13–17				
(iii)	(2)(A)(iii) - adults				
(F)	Number of grievances filed for prior authorization requests that were denied as adverse decisions in lines:				
(i)	(2)(E)(i) - children ages 0–12				

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(ii)	(2)(E)(ii) - adolescents ages 13–17				
(iii)	(2)(A)(iii) - adults				
(G)	Number of grievances that upheld the adverse decisions for grievances filed in lines:				
(i)	(2)(F)(i) - children ages 0–12				
(ii)	(2)(F)(ii) - adolescents ages 13–17				
(iii)	(2)(F)(iii) - adults				
(3)	Concurrent review				
(A)	Number of requests for concurrent review for:				
(i)	children ages 0–12				
(ii)	adolescents ages 13–17				
(iii)	adults				
(B)	Number of concurrent reviews that were approved in lines -				
(i)	(3)(A)(i) - children ages 0–12				
(ii)	(3)(A)(ii) - adolescents ages 13–17				

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(iii)	(3)(A)(iii) - adults				
(C)	Number of concurrent reviews that received a peer-to-peer or physician-to-physician review in lines:				
(i)	(3)(A)(i) - children ages 0–12				
(ii)	(3)(A)(ii) - adolescents ages 13–17				
(iii)	(3)(A)(iii) - adults				
(D)	Number of concurrent reviews that were denied as adverse decisions in lines:				
(i)	(3)(A)(i) - children ages 0–12				
(ii)	(3)(A)(ii) - adolescents ages 13–17				
(iii)	(3)(A)(iii) - adults				
(E)	Number of grievances filed with the carrier for the adverse decisions in lines:				
(i)	(3)(D)(i) - children ages 0–12				
(ii)	(3)(D)(ii) - adolescents ages 13–17				
(iii)	(3)(D)(iii) - adults				

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(F)	Number of grievances that upheld the adverse decisions for grievances filed in lines:				
(i)	(3)(E)(i) - children ages 0–12				
(ii)	(3)(E)(ii) - adolescents ages 13–17				
(iii)	(3)(A)(iii) - adults				
(4)	Retrospective review				
(A)	Number retrospective reviews of medical necessity for:				
(i)	children ages 0–12				
(ii)	adolescents ages 13–17				
(iii)	adults				
(B)	Number of retrospective reviews that were approved in lines:				
(i)	(4)(A)(i) - children ages 0–12				
(ii)	(4)(A)(ii) - adolescents ages 13–17				
(iii)	(4)(A)(iii) - adults				
(C)	Number of retrospective reviews that were denied as adverse decisions in lines:				

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(i)	(4)(A)(i) - children ages 0–12				
(ii)	(4)(A)(ii) - adolescents ages 13–17				
(iii)	(4)(A)(iii) - adults				
(D)	Number of grievances filed with the carrier for the adverse decisions in lines:				
(i)	(4)(C)(i) - children ages 0–12				
(ii)	(4)(C)(ii) - adolescents ages 13–17				
(iii)	(4)(C)(iii) - adults				
(E)	Number of grievances that upheld the adverse decisions for grievances filed in lines:				
(i)	(4)(D)(i) - children ages 0–12				
(ii)	(4)(D)(ii) - adolescents ages 13–17				
(iii)	(4)(D)(iii) - adults				

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		Outpatient							
		In-network				Out-of-network			
		Med/Surg (office visits)	Med/Surg (all other)	MH/SUD (Office Visits)	MH/SUD (all other)	Med/Surg (office visits)	Med/Surg (all other)	MH/SUD (Office Visits)	MH/SUD (all other)
(1)	Out of Network exceptions pursuant to Ins. Art. § 15-830								
(A)	Number of requests to see an out-of-network provider as in-network for:								
(i)	children ages 0–12								
(ii)	adolescents ages 13–17								
(iii)	adults								
(B)	Number of requests to see an out-of-network provider as in-network approved for:								

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(i)	children ages 0–12									
(ii)	adolescents ages 13–17									
(iii)	adults									
(2)	Prior authorizations									
(A)	Number of prior authorizations requested during the year for:									
(i)	children ages 0–12									
(ii)	adolescents ages 13–17									
(iii)	adults									
(B)	Number of prior authorizations approved in lines:									
(i)	(2)(A)(i) - children ages 0–12									
(ii)	(2)(A)(ii) - adolescents ages 13–17									

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(iii)	(2)(A)(iii) - adults									
(C)	Number of prior authorization requests that received a peer-to-peer or physician-to-physician review in lines:									
(i)	(2)(A)(i) - children ages 0–12									
(ii)	(2)(A)(ii) - adolescents ages 13–17									
(iii)	(2)(A)(iii) - adults									
(D)	Number of prior authorization requests subject to a fail-first requirement in lines:									
(i)	(2)(A)(i) - children ages 0–12									

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(ii)	(2)(A)(ii) - adolescents ages 13–17								
(iii)	(2)(A)(iii) - adults								
(E)	Number of prior authorization requests that were denied as adverse decisions in lines:								
(i)	(2)(A)(i) - children ages 0–12								
(ii)	(2)(A)(ii) - adolescents ages 13–17								
(iii)	(2)(A)(iii) - adults								
(F)	Number of grievances filed for prior authorization requests that were denied as adverse								

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	decisions in lines:								
(i)	(2)(E)(i) - children ages 0–12								
(ii)	(2)(E)(ii) - adolescents ages 13–17								
(iii)	(2)(A)(iii) - adults								
(G)	Number of grievances that upheld the adverse decisions for grievances filed in lines:								
(i)	(2)(F)(i) - children ages 0–12								
(ii)	(2)(F)(ii) - adolescents ages 13–17								
(iii)	(2)(F)(iii) - adults								
(3)	Concurrent review								

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(A)	Number of requests for concurrent review for:								
(i)	children ages 0–12								
(ii)	adolescents ages 13–17								
(iii)	adults								
(B)	Number of concurrent reviews that were approved in lines -								
(i)	(3)(A)(i) - children ages 0–12								
(ii)	(3)(A)(ii) - adolescents ages 13–17								
(iii)	(3)(A)(iii) - adults								
(C)	Number of concurrent reviews that received a peer-to-peer or physician-to-								

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	physician review in lines:								
(i)	(3)(A)(i) - children ages 0–12								
(ii)	(3)(A)(ii) - adolescents ages 13–17								
(iii)	(3)(A)(iii) - adults								
(D)	Number of concurrent reviews that were denied as adverse decisions in lines:								
(i)	(3)(A)(i) - children ages 0–12								
(ii)	(3)(A)(ii) - adolescents ages 13–17								
(iii)	(3)(A)(iii) - adults								
(E)	Number of grievances filed with the carrier for the adverse								

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	decisions in lines:								
(i)	(3)(D)(i) - children ages 0–12								
(ii)	(3)(D)(ii) - adolescents ages 13–17								
(iii)	(3)(D)(iii) - adults								
(F)	Number of grievances that upheld the adverse decisions for grievances filed in lines:								
(i)	(3)(E)(i) - children ages 0–12								
(ii)	(3)(E)(ii) - adolescents ages 13–17								
(iii)	(3)(A)(iii) - adults								
(4)	Retrospective review								

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(A)	Number retrospective reviews of medical necessity for:								
(i)	children ages 0–12								
(ii)	adolescents ages 13–17								
(iii)	adults								
(B)	Number of retrospective reviews that were approved in lines:								
(i)	(4)(A)(i) - children ages 0–12								
(ii)	(4)(A)(ii) - adolescents ages 13–17								
(iii)	(4)(A)(iii) - adults								
(C)	Number of retrospective reviews that were denied as adverse								

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	decisions in lines:								
(i)	(4)(A)(i) - children ages 0–12								
(ii)	(4)(A)(ii) - adolescents ages 13–17								
(iii)	(4)(A)(iii) - adults								
(D)	Number of grievances filed with the carrier for the adverse decisions in lines:								
(i)	(4)(C)(i) - children ages 0–12								
(ii)	(4)(C)(ii) - adolescents ages 13–17								
(iii)	(4)(C)(iii) - adults								
(E)	Number of grievances that upheld the adverse decisions for								

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	grievances filed in lines:								
(i)	(4)(D)(i) - children ages 0-12								
(ii)	(4)(D)(ii) - adolescents ages 13-17								
(iii)	(4)(D)(iii) - adults								

Prescription Drug NQTL

	Prescription Drugs		
		Med/Surg	MH/SUD
(1)	Prior authorizations		
(A)	Number of prior authorizations requested during the year for:		
(i)	children ages 0–12		
(ii)	adolescents ages 13–17		
(iii)	adults		
(B)	Number of prior authorizations approved in lines:		
(i)	(1)(A)(i) - children ages 0–12		
(ii)	(1)(A)(ii) - adolescents ages 13–17		
(iii)	(1)(A)(iii) - adults		
(C)	Number of prior authorization requests that received a peer-to-peer or physician-		

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	to-physician review in lines:		
(i)	(1)(A)(i) - children ages 0–12		
(ii)	(1)(A)(ii) - adolescents ages 13–17		
(iii)	(1)(A)(iii) - adults		
(D)	Number of prior authorization requests that were subject to a fail-first requirement in lines:		
(i)	(1)(A)(i) - children ages 0–12		
(ii)	(1)(A)(ii) - adolescents ages 13–17		
(iii)	(1)(A)(iii) - adults		
(E)	Number of prior authorization requests that were denied as adverse decisions in lines:		
(i)	(1)(A)(i) - children ages 0–12		

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(ii)	(1)(A)(ii) - adolescents ages 13–17		
(iii)	(1)(A)(iii) - adults		
(F)	Number of retrospective reviews for:		
(i)	children ages 0–12		
(ii)	adolescents ages 13–17		
(iii)	adults		
(G)	Number of retrospective reviews that were approved in lines:		
(i)	(1)(F)(i) - children ages 0–12		
(ii)	(1)(F)(ii) - adolescents ages 13–17		
(iii)	(1)(F)(iii) - adults		
(H)	Number of retrospective reviews that received a peer-to-peer or physician-to-physician review in lines:		

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(i)	(1)(F)(i) - children ages 0–12		
(ii)	(1)(F)(ii) - adolescents ages 13–17		
(iii)	(1)(F)(iii) - adults		
(I)	Number of retrospective reviews that were denied as adverse decisions in lines:		
(i)	(1)(F)(i) - children ages 0–12		
(ii)	(1)(F)(ii) - adolescents ages 13–17		
(iii)	(2)(F)(iii) - adults		
(2)	Internal Grievances		
(A)	Number of adverse decisions for which a grievance was received and for which the decision was upheld for lines:		

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(i)	(1)(l)(i) - children ages 0–12		
(ii)	(1)(l)(ii) - adolescents ages 13–17		
(iii)	(2)(l)(iii) - adults		
(C)	Number of adverse decisions for which a grievance was filed that were then were reversed for lines		
(i)	(1)(l)(i) - children ages 0–12		
(ii)	(1)(l)(ii) - adolescents ages 13–17		
(iii)	(2)(l)(iii) - adults		